

It is our mission to deliver quality garments with great service.

We want you to love your purchase, so let us know if it is not what you expected and we will work with you to make it right.

Our dresses are made to order especially for you, so we can only do refunds on defective or damaged garments and not if the wrong size was ordered. Please make double sure of the size, style and colour (please see Colour Option Page) you want. We are always on the other end of an email or phone line if you have questions.

However if your dress is defective, damaged or not the quality you expected, we will replace it at our own cost.

Our guarantee is a handshake, a promise that we'll be fair to each other. Our clothes are made with love and we aim to serve in the same way.

If you are unhappy, please email us within 7 days at info@jacobaclothing.co.za or phone us on 021 914 0288